



# MASFAP Monitor

October 2022 Volume 2022, Issue 4



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## Cassandra's Corner

**Cassandra Hicks, MASFAP President  
 Director of Financial Aid, Southeast Health  
 College of Nursing & Health Sciences**



...And we are just 3 weeks away from our Annual Conference, and let me tell you I am so excited to see everyone in person!!! In financial aid, we tend to wear many hats: teacher, counselor, tax professional and lawyer are just a few of those hats. This conference will focus on expanding the tools we use so that we can be more effective when serving our students. Please join us at the annual conference, where we will add some new skills to our magic box. Get ready to create, uplift and make what seemed impossible into a reality as we "Find the Magic in You".

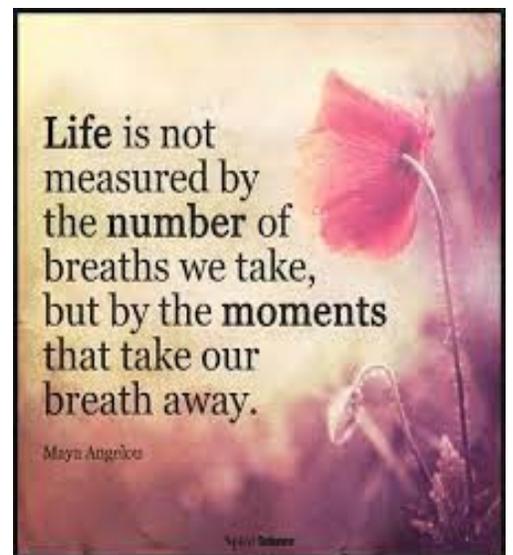
On the next page you will read some of the reasons our members love MASFAP. I love MASFAP because of all the great people in this organization. I want to thank you for being part of MASFAP and again encourage you to find the time to get out of your offices and come to the conference to learn from and connect with your colleagues

across the state. We need YOU to continue to make MASFAP the best state financial association out there.

Please link to the conference agenda here:

[Conference Agenda \(masfap.org\)](https://www.masfap.org)

See you soon!



# I Love MASFAP Because...

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- MASFAP is full of good people who welcomed me, a stranger from Kansas, into their ranks five years ago. I will always appreciate that! ~Tony Lubbers
- You can connect with fellow FAAs from all over the state and learn from one in another for the betterment of your students. ~Kari Lenz
- There is nothing like a community of friends to help you out! ~Brice Baumgartner
- Of the people! There are many people who are part of this association that I look up to as mentors and inspiration. They have helped me grow professionally and when I grow up, I want to be just as amazing as them. ~Alexandria Miller
- I get lots of useful information and can connect with colleagues. ~Kris Stodgel
- It is filled with wonderful, knowledgeable, caring, professional members that you can count on. ~Marla Fernandez
- It is full of intelligent, compassionate, driven people who care about their work and its impact on society. Our work matters! ~Zach Greenlee
- Of the community and comradery. I am so appreciative of all of my MASFAP friends who make the financial aid difficulties easier and triumphs better! ~ Hannah Masters
- It can provide a large community of Financial Aid Associates the opportunity to interact with each other not only professionally but personally as well. ~ Lisa Brose
- I get to be among peers and opportunity to learn new things. ~Kelly Wilson
- Of the friendships you develop! ~ Taylor Grimm
- It's almost like a time capsule. I have friends from when I started in financial aid, and despite everything that changes in my life, my friends are there each year. ~Stephen Garman
- MASFAP has played such an important part of professional career and I have met the most amazing people who are my lifelong friends. ~Melissa Findley
- It's an AWESOME organization, serving a great purpose and full of amazing colleagues and friends. ~Dena Norris



**Come to the  
conference to  
experience the Magic  
of MASFAP!**

[Register now](#), and we'll see you  
at the lake November 7-9!

# Take Care

*By Stephen Garman, Missouri State University, MASFAP Vice President and Program Committee Chair*



My favorite metaphor for caring for others is something to do with spoons. I am told that we only have so many spoons to give out each day, figuratively speaking, and once we have given out all of our spoons we no longer have the patience or energy to deal with anyone else. It probably makes sense. Like modern art, I don't get it but I can still like it. I don't think the word 'spoons' was part of the original metaphor.

Another metaphor for caring for others is pouring some of your water into someone's cup for them to drink. This is easier to grasp because we are helping someone by giving them what they need and what we have a wealth of. But you can't pour water for others if your own cup is empty, so when our own needs are not met then the effects are felt down the line.

The conference is not just about magic shows and professional development. Baked into the program are many ways to refill your own proverbial cup so that you can also help take care of others.

1. *Wellness Wall* – This activity has become increasingly popular on college campuses. The idea is that we have things that we feel uncomfortable sharing, so a wellness wall allows us to share them safely and anonymously. Stars are available to write things on and be posted on the wall. Anyone who writes something can do so anonymously and without fear of judgement. The wellness wall is special because not only does the individual get to share something they wouldn't normally, but by doing so they help bring up someone else with the \$1 cost for the star. I challenge anyone at the conference to post more stars than me.
2. *Swag* – Dare to look cool with a \$20 T-shirt from the Burrell Foundation
3. *The Art of Being ME* – At the conference you will see the halls lined with posters of individuals and their unique stories. MASFAP is fortunate to be able to display a mobile version of *The Art of Being ME*. This art exhibit is a collaboration between the Burrell Foundation and Springfield-based artist Randy Bacon. If you come across the full-size exhibit as it travels across Missouri please take advantage of it. Just be mindful of what you can tolerate, as many of the stories you'll read are highly personal. I have rarely before or since shown my emotions as much as I did when I saw the exhibit myself in Springfield.
4. Beyond the excellent photography you will notice that the people in the photos are unremarkable. Many have no distinguishing aesthetics, and some are even smiling. You'll start to think "these are perfectly ordinary people." That is the point. Someone with mental health concerns is unique in their story and their needs, but they are not alone. We walk among everyone else, and unless told you probably would never know there was a concern. But the concern is there. And it is very real. The exhibit is a reminder that we can be the support that others need.
5. *Minute by minute* – You will see lots of people at the conference. You will interact with them. Let it be a good interaction.

Take care,

Stephen Garman, 2022 Conference Program Committee Chair

Register for the conference at:

[https://  
masfap.memberclicks.net/  
conference](https://masfap.memberclicks.net/conference)

- Congratulations to Missouri's own - yes, we will always claim Leo Hertling as one of our own!! Leo has accepted the position of Director Office of Financial Aid, at East Stroudsburg University in East Stroudsburg, PA. We wish Leo well as he moves to Pennsylvania, and EASFAP!!



- Shawn McCaw, Olin Business School, Washington University in St. Louis: Hadley Margaret McCaw was born 8-15 at 11:03 weighing 6 pounds 14 oz. Hadley is joined by big sister Emery and big brother Brennan. Mom and Hadley are doing great! (Pictured right)

- From Laura Steinbeck: Thought MASFAP membership might be interested in this as Tevin was a keynote for a conference a few years ago. He is remarkable!

[https://m.facebook.com/story.php?story\\_fbid=pfbid02ZHmG1JojMGUUh29jb89RiSgmBwahU92F4jG8e8zSdWcjhnurhMxGfXZ8Z3PZgRBcvl&id=607495954](https://m.facebook.com/story.php?story_fbid=pfbid02ZHmG1JojMGUUh29jb89RiSgmBwahU92F4jG8e8zSdWcjhnurhMxGfXZ8Z3PZgRBcvl&id=607495954)



- Kris Stodgel, Central Methodist University, just completed the Chicago Marathon (10-9-22) with a 3hr 55min 08 sec. finish time (a BQ). This was her 10<sup>th</sup> marathon. (Pictured left)

- Jon Gruett, East Central College, went to Riviera Maya and came back with the best souvenir ever! Sharon said yes and he has been upgraded from boyfriend to fiancée! ☺ (Pictured right)



- Congratulations to Amber Howell, Missouri Baptist University, who was promoted to Financial Services Counselor from her previous role as Administrative Assistant.



- Congratulations to Pam Hiebert, Missouri Baptist University, for earning the R2T4 Specialist designation from NASFAA.

- Taj Singh, South Central Career Center, has a new grandson, Lawson Gene Roberts. He was born to Taj's daughter and son in law. Taj said, "Being a Grandparent is a wonderful feeling, however somewhat daunting too. I decided not to color my grey hairs and just to say I have blonde highlights. He is well behaved when he is with me, I wish him the best for the future." (Pictured left)



- Missouri Southern State University has hired Peyton Struble as Financial Aid & Compliance Counselor. (Pictured left)
- South Central Career Center is offering a new Electric Line Program in January 2023. Link to the article at: <https://www.zizzers.org/sccc> and then select the admissions tab
- Brice Baumgartner, Hannibal LaGrange University, was recently promoted to Assistant Vice President of Enrollment Management.

- Melissa Findley, Missouri Scholarship & Loan Foundation, was recently awarded the David B. Swedlow Professional of the Year Award from the National College Attainment Network (NCAN) (Pictured right)



## OTC (Ozarks Technical Community College) has undergone a lot over the last 9 months:

- o The Linda Johns Memorial scholarship has been fully endowed and will assist a student each year starting with this fall 22 term. Thanks to all of our colleagues around the state for helping us honor Linda's legacy!
- o The OTC Financial Aid Office transitioned this summer from student-facing to supporting of our Admission Counselors and College Navigators who meet with students. These counselors and navigators serve as the student's advocate for all things student affairs and student account services. We hired around 40 new employees to serve in these roles. A handful of them will be joining us at the conference this year. We have promised them a great time with a lot to learn! Many staff within my own office have transitioned to some of these roles or into the recruitment areas of the college which has left us with many new faces who need to learn the world of financial aid.
- o OTC should have a strong showing at MASFAP.....AND we have a new hire that is promoting the conference this year....Mr. Stephen Garman. OTC is happy to announce Stephen is the new Assistant College Director of Financial Aid.
- o Anne Gill promoted to Director of State and Institutional Programs.
- o Colten Ross promoted to Assistant Coordinator -Aid Programs
- o Angel Portillo-Orellana promoted to Assistant Director of Federal Programs (from another student affairs department and was previously in the FA office many years ago)...he came back home!
- o Toni Marchese retired on March 31<sup>st</sup> and is living her best life!
- o The rootEd program is a one that has been at OTC a while and is grant funded. It was expanded this past year and has been solidified with program directors that reside on most community colleges in the state and they oversee the over 100 advisors that reside within high schools across the state. This program is designed to assist students to pursue a path beyond high school regardless of what college they might want to attend, branch of service or career path. They are rock stars! There is a familiar name in that Director group as well. Mr. Rowdy Pyle who has worked at OTC and Metropolitan CC. Come to the rootEd session at MASFAP to learn more!

After 26 years with the department, Kelli Reed retired from MDHEWD at the end of September. She has been a fixture in the financial aid community—congrats Kelli!



Pictures from Kelli's retirement part held on September 27



Pictured: Leroy Wade, Kelli Reed and Dan Peterson

Pictured: Erik Anderson, Connie Bestgen, Kelli Reed, Amy Haller and Leroy Wade

*Dear MASFAP,*

*Thank you for all of your kind words and well wishes on my retirement. There's a reason everyone always says they've been truly blessed to belong to this organization - It's true. I will always value the professional relationships I developed over the years, but will value the friendships more. Thank you for welcoming me into your world 26 years ago and for all of the years since. Take care of yourselves and each other!*

*Kelli Reed*

*Former Director of Financial Aid, MDHEWD*

With the recent retirement of long-time financial aid professional Kelli Reed, you need to get to know Erik Anderson, who is the new Director of Financial Assistance for the Missouri Department of Higher Education & Workforce Development. Since joining MDHEWD in 2014, he has held various positions, which include working in data and research services, implementing statewide postsecondary academic policy, and managing federal workforce development grants. A Missouri native, Erik earned his undergraduate degree in Anthropology from Brigham Young University and his Master's in Anthropology and Education from Columbia University. Before joining MDHEWD, Erik taught middle school in rural Mississippi with Teach for America and worked for the Office of Disability Services at Columbia University. Erik will be attending the upcoming MASFAP conference so be sure to welcome him to the financial aid family.

# FAA Spotlight



## *Spotlight: Jennifer Brown, Webster University*

### **What's your title, and describe your role and responsibilities at your institution?**

Director of Financial Aid

I lead the administration of aid and ensure compliance for the Webster aid eligible campuses. I also collaborate with the enrollment management team on leveraging aid to support recruitment and retention.

**How long have you worked at your institution?** 4 months!

### **What has your career path been like?**

I knew that I wanted to work in higher education after I graduated, but I didn't know which area. I started my higher education journey in University Housing as a residence hall director, which was a lot of fun. Eventually, though, I wanted to move into a role that did not require me to live on campus, so I moved into my first financial aid role at the University of Northern Iowa, where I stayed for almost 5 years. From there, I moved into the Director of Recruitment and Scholarships role with the University of Iowa for two years. I hopped back into Financial Aid at the University of Oregon as the Associate Director for Counseling, Outreach, and Financial Literacy for the last 7 years, and most recently, I accepted the Director of Financial Aid position at Webster University.

### **Tell us about your financial aid team at your institution.**

I have a really talented and eclectic team of 17 staff from all walks of life and at all stages in their careers. They each bring valuable knowledge and perspectives to the work we do each day. I am SO grateful to each of them and have enjoyed getting to work with and for them these past 4 months.

### **Do you have any mentors in your professional life?**

Definitely! I owe so much of my career's success to people who have seen something in me that I haven't. I have mentors within the Financial Aid discipline and outside of it. The common denominators between all of them is that they push me, stretch me, encourage me, and hold me accountable.

### **What have been your biggest accomplishments on your team?**

In my 4 months on the job, I would say my biggest accomplishment has been getting to know my team and getting them to work more cohesively together.



## FAA Spotlight, *Continued*

### **Tell us a bit about yourself and your family.**

I am the oldest of 5 and the only girl. I'm 36 and my youngest brother is 12, so my siblings and I span 3 separate generations. There is never a dull moment!

### **What do you like to do in your free time?**

I love playing outside! Hiking, chasing waterfalls, laying on the beach...if its outside, you can find me there!

### **What is the last good movie or Netflix series you watched?**

I love true crime stories! The Jeffrey Dahmer docuseries was WILD.

### **What kind of music do you listen to and what's the best concert you've been to?**

I love pop and R&B. Janet Jackson is my all-time fav. No competition there. She's the blueprint. An icon 😊

### **Do you like traveling?**

Absolutely. Road tripping is my favorite! My dream is to travel the country for a few months in a converted VW bus.

## **Please join us at the Lodge of the Four Seasons November 7-9!**

**There is still time to register: [www.masfap.org](http://www.masfap.org)**

As in past years, if the director of your school's financial aid office attends, then the registration fee is waived for all other attendees from that school. Individual registration is only \$300 otherwise.

## **Monitor Submission Policy**

Articles may be submitted by any person, company or organization for consideration by the MASFAP Monitor staff and are subject to approval prior to publishing in the newsletter. In general, submissions are made by members of the organization. The author's name should be included in the submission. The editor reserves the right to reject or edit the content of any article or information submitted.

Articles will be edited for accuracy, quality and appropriate length. Submissions may be limited to one article per Monitor, per person, company, or organization, depending on space.

Articles are intended to be informational and for the benefit of MASFAP members, not for company promotion or advertising.

If the author is unavailable or a resolution can't be reached, the editor will refer it to the committee chairperson and President for a decision about publication.

The MASFAP Monitor is brought to you by the Communications Committee. **Submissions for the next MASFAP Monitor are due January 11, 2023.**

# Check Out What You Missed on Twitter @MoASFAP



**MASFAP @MoASFAP** · Sep 19  
 MASFAP LDP ready to go! Full day of meetings in DC - first stop @nasfaa!



2 13



**MASFAP @MoASFAP** · Sep 20  
 The LDP group is on the ball again today in DC. First stop is Senator Hawley's office.



7



**MASFAP @MoASFAP** · Sep 20  
 Breaking news from the LDP group: a Bernie Sanders sighting in the halls of the Senate!



Rob Moore

1 9



**MASFAP @MoASFAP** · Sep 19  
 Look at them go! The LDP group on the Hill headed to the House for more meetings.



3 9



**MASFAP @MoASFAP** · Sep 20  
 MASFAP's Early Awareness Committee kicked off the first of 14 MASFAP High School Counselor Workshops today at UMKC!



2 3 16



**MASFAP @MoASFAP** · Sep 21  
 That's a wrap! The LDP trip to DC was a huge success including 11 meetings to advocate for financial aid and students.



7

# Check Out What You Missed on Twitter @MoASFAP



**MASFAP** @MoASFAP · Oct 5  
 MASFAP's Early Awareness Committee is back at it with 3 more high school counselor workshops this week. Today we are in Columbia- thank you to Stephens College and @FAAKeriGilbert for hosting and @MOColegeCareer for partnering with us!



1 7



**MASFAP** @MoASFAP · Sep 29  
 Can you guess where we are today? We are in Trenton with @KimberlyMeeker8 for our financial aid workshop at North Central Missouri College! Thanks for hosting and so nice to meet so many high school counselors northern Missouri!



Kimberly Meeker and 2 others

2 5 14



**MASFAP** @MoASFAP · Sep 28  
 Great day at Washington University for our High School Counselor Workshop in STL! Thank you to all of the counselors who attended and thank you to @MOColegeCareer for all of your support at each of the workshops!



1 2 11



**MASFAP** @MoASFAP · Sep 27  
 Great group of counselors at the @SEMissouriState workshop today! Lots of questions, FAFSA talk and networking. Getting FAFSA ready for October 1!



You and 3 others

4 12

You Retweeted

**My Scholarship Central** @scholarshipcnt · Sep 26  
 The @MoASFAP scholarship is open and accepting applications through October 14. Apply today! [bit.ly/masfapscholars...](http://bit.ly/masfapscholars...)

**MASFAP**  
 Who's Making a  
 Difference Scholarship

Missouri high school seniors planning  
 to attend college in Missouri

[myscholarshipcentral.org/apply](http://myscholarshipcentral.org/apply)



11 8



**MASFAP** @MoASFAP · Sep 22  
 We are in Hannibal today! The Early Awareness Committee is holding 14 high school counselor workshops this fall! Thank you @HLGUniversity for hosting and we appreciate partnering with @MOColegeCareer this year! Register for one of our free workshops at [masfap.org/workshops!](http://masfap.org/workshops!)



Brice Baumgardner

5 10

# Check Out What You Missed on Twitter @MoASFAP



**MASFAP** @MoASFAP · Oct 11

MASFAP meets with Missouri's Senior Senator, Roy Blunt!



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**MASFAP** @MoASFAP · Oct 11

Productive day in DC today for LDP!



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**MASFAP** @MoASFAP · Oct 7

Happy Friday! We wrapped up a busy week at Missouri Western State University with our high school counselor workshop in St. Joseph. Big thank you to the @MWSU\_FinAid Team and @MOCollegeCareer for another fabulous financial aid workshop!



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**MASFAP** @MoASFAP · Oct 6

On the road again... amazing group of 45 counselors at our financial aid workshop in Sedalia at State Fair Community College. Thank you SFCC Financial Aid Team and @MOCollegeCareer for a fantastic workshop!



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**MASFAP** @MoASFAP · Oct 12

Despite a stormy start, our high school counselor workshop in Springfield was a huge success! Thank you for the great collaboration with us @MOCollegeCareer @DruryFA @MSU\_FinAid @OTCedu @MOSLFoundation!



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**MASFAP** @MoASFAP · Oct 13

The Early Awareness Committee is in Joplin today! Thank you to @mosolions for hosting another fabulous financial aid workshop! Beautiful campus! Shout out to @MOCollegeCareer for road tripping with us!



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## MDHEWD Launches New Scholarship

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### **MDHEWD launches new scholarship for dual credit/dual enrollment**

The Missouri Department of Higher Education & Workforce Development (MDHEWD) recently launched the application for the new Dual Credit/Dual Enrollment Scholarship to reimburse students for the cost of dual credit and dual enrollment courses. The application for the scholarship went live Sept. 29.

Students have until Dec. 1 to apply for reimbursement of fall 2022 courses.

The Dual Credit/Dual Enrollment (DC/DE) Scholarship will help cover the tuition and fees for students who meet program eligibility criteria. The program offered this fall is different than the one offered last spring due to changes in funding by the Missouri Legislature. To be eligible for the DC/DE Scholarship, students must be a U.S. citizen or permanent resident and a Missouri resident; have a minimum 2.5 cumulative grade point average; and have otherwise met the school's requirements for taking dual credit or dual enrollment classes; and students must meet one or more of the following indicators of financial need: immediate family eligible for free and reduced lunch, living in a foster home, ward of the state, homeless as defined by the McKinney-Vento Homeless Assistance Act, immediate family receiving low income public assistance such as SNAP, WIC, etc., or living in federal subsidized public housing.

Learn more at <https://dhewd.mo.gov/ppc/grants/DCDE.php>.

## FAFSA Frenzy Volunteers Needed

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### **FAFSA Frenzy events on tap, volunteers needed**

The Missouri Department of Higher Education & Workforce Development (MDHEWD), in conjunction with schools and college access groups around the state, will be hosting FAFSA Frenzy events to help students and families file the FAFSA. Public and private FAFSA Frenzy events will be held October 2022 through February 2023. Financial aid professionals, high school counselors, and other volunteers provide free assistance and answer questions during FAFSA Frenzy events.

More than 170 FAFSA Frenzy events are scheduled to take place throughout Missouri over the next couple of months.

The foundation of the FAFSA Frenzy program is the amazing volunteers helping students complete the FAFSA. Financial aid officers, high school and college counselors, and college access professionals with knowledge of the Free Application for Federal Student Aid are encouraged to volunteer at FAFSA Frenzy events.

If you are able to donate a few hours of your time to FAFSA Frenzy, please visit the [FAFSA Frenzy Volunteer Opportunities webpage](#) and contact the site coordinator where you wish to volunteer.

It's not too late to sign up to host your own event! Learn more and register as a Journey to College FAFSA Frenzy Site Coordinator at <https://dhewd.mo.gov/ppc/fafsafrenzy.php>. See lists of all the public and private events happening across Missouri [here](#).

## MASFAP Goes to Washington, D.C.



*By: Taylor Grimm, Missouri Scholarship & Loan Foundation*

Is there a better place to learn to lead than the home base of our nation's leaders? MASFAP's Leadership Development Program (LDP) allows you to do just that thanks to the LDP Advocacy Trip.

In late September, five apprehensive LDP participants and five seasoned mentors boarded a plane for Washington DC. We had done our research, prepped, and developed a pretty spectacular Advocacy Brief. We were still nervous. Our mentors told us that as much as they could try to describe the experience, nothing could quite prepare you for it until you were actually in the room meeting with Congressional staffers. They were right.

Night one was spent with some last-minute prepping. We made a plan for who would lead each meeting and who would speak on the particular advocacy recommendations at each meeting. Having a plan helped a lot, but we all admitted to each other that we were still nervous. None of us had ever done anything like this before!

Day two came and it was time to meet with NASFAA. They invited us into their offices with welcome arms and we sat down in a conference room with two of their legislative staff. It was amazing to hear about all of the advocacy work that NASFAA does on a daily basis. They really know their stuff! We also discussed their Advocacy Pipeline program, which is fairly similar to MASFAP's Advocacy Trip and another great opportunity to get involved on the advocacy side.



After our meeting with NASFAA, it was time to conquer the hill! We met with staffers from the offices of Representatives Graves, Cleaver, Bush, Hartzler, and Luetkemeyer. When we stepped into our first meeting, you could feel the nervousness in the room. Then, after we had outlined all of our advocacy recommendations and the staffer graciously listened and asked a few questions, the meeting was over and we realized – this wasn't so hard after all! Our remaining meetings went very smoothly as we had developed a rhythm and we were now Advocacy experts!

Day three started with a meeting with the staffer for Senator Hawley. Then it was on to the big event of the day, our meeting with the Department of Education! We met with the Assistant Secretary for Office of Post-Secondary Education, the Director of the Policy Development Group, and the Director of the Policy Coordination Group who were very welcoming and extremely informative. Our final meetings were with staffers from the offices of Senator Blunt and Representative Wagner.

To say the Advocacy Trip is an experience of a lifetime is an understatement. You learn so much, gain so much confidence, make the best of friends, have a lot of fun, and eat some delicious food. ☺ If you're on the fence about applying for LDP, just do it! Our mentors told us that almost every participant says they wish they could do it again. I know I do! What an awesome experience. Don't miss the opportunity to go to Washington with MASFAP!



*Tony Lubbers—President-Elect*

I believe I have completed my appointments for next year's Board Chairs, so they'll be ready for Board approval in November. Next I am developing my proposed budget to present to the Board.



*Kari Lenz and Manda Riley—Newcomer*

Newcomer Committee: Our Newcomer Committee is preparing to welcome all our new to the profession and conference members. We're excited for a magical time at the lake with everyone!



The Missouri Association of Student Financial Aid Personnel (MASFAP) is a dynamic association dedicated to serving and advocating for practitioners, users and providers of student financial aid programs.

## PD NASFAA Credentials Offered—Registration Live

Here are the upcoming PD NASFAA Credentials being offered! Please register at:

<https://masfap.memberclicks.net/pd-events-and-materials>

**Oct. 27 – 10:00 a.m.** at MOHELA (555 Vandiver Drive) in Columbia – IN-PERSON

### **NASFAA Credential Topic: Consumer**

**Information** – In this session, we will cover the required training materials to prepare you for obtaining your NASFAA credential for the topic but will also look at available tools and have a discussion about best practices and methods to help offices stay on top of the compliance requirements.

**Nov. 17 - 10:00 a.m.** at MOHELA (555 Vandiver Drive) in Columbia – IN-PERSON

### **NASFAA Credential Topic: Satisfactory**

**Academic Progress** - In this session, we will cover the required training materials to prepare you for obtaining your NASFAA credential for the topic but will also have a panel discussion on SAP policy institutional decisions, best practices, operational tactics and maintaining compliance in regards to administering SAP.

**Dec. 8 - 10:00 a.m.** at MOHELA (555 Vandiver Drive) in Columbia – IN-PERSON

### **NASFAA Credential Topics: Application Process & Need Analysis**

Don't forget the NASFAA Credential sessions are also being offered at the annual conference: Direct Loan Program, Federal Pell Grant and Iraq and Afghanistan Grants and Packaging and Notification of Awards on Monday, November 7 starting at 1 p.m. It's not too late to register or email [dena.norris@mccckc.edu](mailto:dena.norris@mccckc.edu) if you plan to attend. We will get the materials emailed to you before the conference.

# What Are Your Top 3 Apps, MASAP?



Facebook (because I am old), The Weather Channel (Yep...still old), Instagram (Trying to be young).  
**Brice Baumgartner, Hannibal-LaGrange University**

Top three apps on my phone...  
 1. Facebook  
 2. Amazon  
 3. Chick-fil-A  
**Paula Carpenter, Jefferson College**

*RunKeeper, Facebook, FitBit*  
**Kris Stodgel, Central Methodist University**

Top 3 Apps:  
 • Audible  
 • KC Chiefs  
 • MIQLAT  
**Kelly Wilson, Carthage Technical Center**

**There's an App for That!**

VLC, Google Calendar, and Wunderground  
**Stephen Garman, OTC**

My top 2 apps are Expedia and Fitbit.  
**Marla Fernandez, Truman State University**

Top 3 apps I use on my phone (aside from the obvious - banks, credit cards, etc.): Wordle, Sirius XM, and Amazon! LOL  
**Tony Lubbers, University of Central Missouri**

My top 3 apps: Teams, text app, and TikTok (have to destress somehow)  
**Kari Lenz, University Missouri Columbia**

Facebook, BuzzFeed, Snapchat  
**Taylor Grimm, Missouri Scholarship & Loan Foundation**

My top three 3 apps are 1) my Fitbit app to help track all the things (steps, water intake, sleep patterns, etc.), 2) SnapChat app for posting silly things about my life and keeping up with friends and 3) QT app 'cause I can order ice cream cones for my kids to be delivered to my car window and earn free snacks/drinks.  
**Dena Norris, Metropolitan Community College**



1. Starbucks: they get me with those "earn" Bonus Stars each and every time!  
 2. OverDrive: audiobooks for the win!  
 3. Grubhub: for ordering coffee drinks and lunch on campus... tied with...VIP Access: cannot tell you how many times I am timed out of FSA Partner Connect (and related sites) in a day!  
**Anita Radcliffe, Washington University**

My top 3 apps: 1) Youtube, 2) PokemonGo, 3) Email 😊  
**Zach Greenlee, Missouri Baptist University**

Tiktok, Spotify and the NFL app!  
**Hannah Masters, Cottey College**

The top three apps on my phone are Lily's Garden, Amazon Prime, and Amazon Audible.  
**Lisa Brose, Washington University**

# MASFAP at MASFAA—celebrating MASFAA's 60th Anniversary!



# MASFAP at MASFAA—celebrating MASFAA's 60th Anniversary—Congrats on the Awards!



Congratulations Keri Gilbert, Stephens College, on the MASFAA 2021-2022 Meritorious Service Award



Congratulations Will Shaffner, MOHELA, on the MASFAA 2021-2022 Award of Appreciation

**Please join us at the Lodge of the Four Seasons November 7-9!**

**There is still time to register: [www.masfap.org](http://www.masfap.org)**

As in past years, if the director of your school's financial aid office attends, then the registration fee is waived for all other attendees from that school.

Individual registration is only \$300 otherwise.

**Best deal around—register today!**



Congratulations Dena Norris, Metropolitan Community College, on the MASFAA 2021-2022 State Leadership Award. Dena will receive this award at the MASFAP Conference in November!

# 2022 Executive Board / Committee Chairs



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**Disclaimer:**  
MASFAP, the Executive Board and Executive Committee are not responsible for the accuracy of any information contained in this newsletter as an authority, but rather its use as a guide. Further, the opinions expressed by the contributors are the opinions of the authors and do not necessarily represent the official opinion of MASFAP, the Executive Board or the Committees.

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